

Should you need to return your purchased product to Graphics Direct, please contact us in writing, fill out this form and return it in the package with your returnable item.

If you have any queries or questions please contact us on **01423 359 730** or email **sales@graphicsdirect.co.uk**

1. Your Details

Name: _____

Address: _____

Postcode: _____

Tel: _____ Invoice/Item No.: _____

Order Method: Website: Phone: Ebay:

2. Item Details - which products are you returning and why?

Items to return	Please tick...		Reason for Return...					
	Refund	Exchange	Faulty	Wrong Colour	Wrong Item	Not suitable	Too Large	Too Small

Full details of return: _____

3. Exchange Details - Only fill this section in if you want your item exchanging

Exchanged Item	Please choose		
	Colour	Size	Payment Method for new item/postage

Terms & Conditions

If for any reason you are not completely satisfied with your purchase, please contact us in writing within 7 working days of your delivery and return it to us with this form filled out within 14 days for exchange or refund. Refunds will be made within 30 days of the item being returned to us. Postage costs will not be refunded on unwanted items.

To be eligible for a refund the goods must be unopened or unused in any way at all. We must be able to resell the goods for full value once returned to us. If returns arrive in poor or unsalable condition the refund will not be available.

The goods must be returned at the cost of the customer unused and in their original packaging to the following address:-
Graphics Direct Ltd, Unit 16, Rudgate business Park, Tockwith, York, YO26 7RD